Your guide to accessing the SMSU: Support and Reporting Options

**Survivor Notification**
1. UQ Respect Disclosure Form
2. Direct contact with the SMSU
   - appointment,
   - phone (+61 7 3443 1000), or
   - email

**Third Party Notification**
When someone who wasn’t directly involved in the event reports an incident or concern.
1. UQ Respect Disclosure Form
2. Direct contact with the SMSU (via appointment, phone or email)

**SMSU meets with Survivor**
1. Face to face/via Zoom
2. Make a phone call
3. Email or text

**Formal Complaint**

**SMSU meets with Third Party Notifier**
(same pathways as for a survivor)
1. Provide overview of options
2. Educate on survivor choices
3. Encourage survivor contact - initiated either by the survivor or the SMSU

**Support Options**
- Counselling
- Academic Adjustment
- Emergency Accommodation
- Timetable Changes
- Placement Adjustments
- Emergency Financial Assistance
- Safety Planning
- UQ Respect Training Package/Feedback

*Remember that your support options and journey is not limited to these options*

**Reporting Options**
Reporting to one of these organisations doesn’t prevent someone from reporting to another (e.g. someone can report to The University and the Queensland Police.)
1. The University
   i. Formal
   ii. Disclosure – Informal
2. Queensland Police
   i. Formal
   ii. Alternate Reporting Options
   - Informal
3. External Organisation
   i. Formal

Visit respect.uq.edu.au to learn more.